



**NVDS Technology Sdn. Bhd. (806679-T)**

49-1A, Tingkat 1A,  
Jalan Pandan 3/9,  
Taman Pandan Jaya,  
55100, Kuala Lumpur

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*Fax: 03-92837766*

*Web: [www.nvds.com.my](http://www.nvds.com.my)*



is an Information Communication Telecommunication (ICT) outsource and technology enabler company. We were incorporated in February 2008 and wholly owned by Malaysian bumiputra with a paid up capital of RM50, 000. We are registered with Malaysian Register of Company **R.O.C.(reg no. 806679-T)** and also with the **Ministry of Finance (reg no. 357-02118026)**. Our core business involve in supplying, installing and building ICT equipment and infrastructure for home and business customers.

At NVDS Technology, we take pride on committing to deliver the best and all-round ICT solutions with the best value for money. We have a thorough and well connected network operation, combined with highly trained and specialized technical and support staff, added with strong commitment of quality intra and interpersonal skills. Apart from that, we offer a wide range and variety of products and service personally tailored to the ICT needs of our customers. Thus, making us dependable and forged a long lasting relationship with our clients.

## Our Subsidiary



**NVDS Farm** is an agriculture arm under NVDS Technology situated in No, 6 Lorong Aspa 5, Aspa Cottage, Kuantan, Pahang our farm supplies live goats and goat meat within to vicinity. Our goats are from *Boer breed* which offers tasty meat as well as low cholesterol. In the future, we are planning to expand our farm so that in can caters to the whole of Pahang area. Apart from that, we also plan to convert our farm as an educational tool, which provide training ground for university students and spark interests to locals in farming activities.



**ITMurah.com** is a web based online ICT store. ITMurah.com offers wide range of ICT products with value and reasonable price. Apart from that, we also provide door to door service with minimal charge. For the time being, we only cater our services to klang valley area. In the future we plan to extend our service to whole of Malaysia and next to south east asean region and to the whole world. We see this as a great and wide opportunity due to increasing of online traffic in Malaysia and due to newer generation customer fluency with computers.

## Our Business Partners / Suppliers



## Our Broadband Partners



## Our Mission & Vision

Our main philosophy and aspire in our company is to make technology human. We understand that our clients are individuals, and cater their needs to their own individual preference. Apart from that, we go to great lengths to ensure our clients are free from technological complexity and jargons.

At NVDS Technology, we believe in these three principles. This is what we believe in and is a core to our principle.

### **SIMPLE**

We aim to keep everything we do as simple as possible. For example, customers understand what it is we are telling them because we do it in a way that is straightforward and easy to understand. We make things simple for everyone, as well to ourselves. Keeping things simple also means that everything we do and convey is in a clear direct without being too technical.

### **TRUSTWORTHY**

Trust is crucial in every successful business relationship and this is true between customers and our company. All good relationships are built on trust which inspires confidence, assurance and reliance. To be trustworthy and also honest is what we hold dear, thus maintain good relationship between our clients and partners.

### **DEPENDABLE**

Our main assets at NVDS Technology is our staffs. We have highly dedicated staff that goes to great lengths to ensure our clients to be served as best as possible, and by combining the latest CRM (customer relationship management) module, we deliver highly successful solutions available. Our technical support service includes installation support, troubleshooting as well as testing.

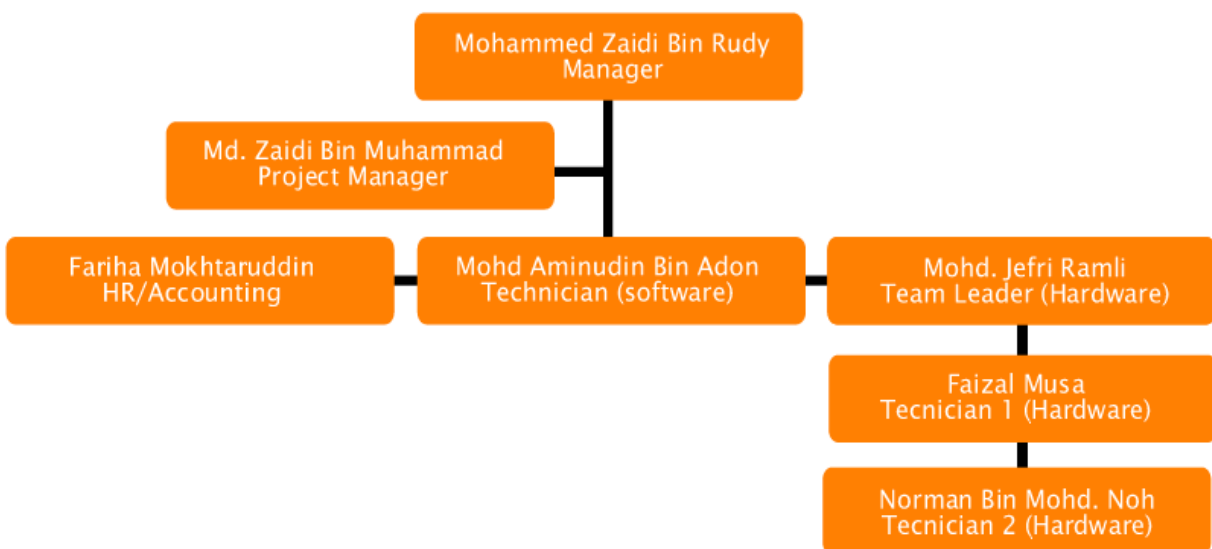
## Our Company Data

<b>Company Name</b>	<b>NVDS Technology Sdn. Bhd.</b>
<b>Company Address</b>	49-1A, Tingkat 1A, Jalan Pandan 3/9, Taman Pandan Jaya, 55100 Kuala Lumpur
<b>Company Registration No</b>	806679-T
<b>MOF Registration No.</b>	357-02118026
<b>Phone / Fax</b>	03-92836766 / 03-92837766
<b>E-Mail</b>	info@nvds.com.my
<b>Main Business</b>	Computer Hardware & Software, IT solutions Services & Technology Provider including Network, Database & System Development, IPVOIP, CCTV, Remote Computing, Access Card system.
<b>Registered On</b>	February 2008
<b>Business Registration No.</b>	806679-T
<b>Company's Bank</b>	CIMB Bank Berhad
<b>Company's Account No.</b>	14330006552058

## Our Organization Chart

Our staffs are pure professionals and with vast experience in ICT world. Our main purpose is to enable us to provide the best service to our client, thus withholding our company's mission and vision. We realize that in ICT business, staffs are the true backbone of the company and we regard them as our own families.

### **NVDS** ▶ Technology Organization Chart



## Our Management Profiles



### **Mohammed Zaidi Bin Rudy** (Manager)

Nationality : Malaysian  
Date of Birth : 16 August 1981  
NIRC no: : 810816-14-5021

Education : holds a bachelor **degree** in **Information Technology (Multimedia)** from Multimedia University, Malaysia (**MMU**), graduated in 2004.

Experience : 5 years in Broadband Technology Services

Telephone No : 013-3999205



### **Mohd Zaidy Bin Muhammad** (Project Manager)

Nationality : Malaysian  
Date of Birth : 4 April 1978  
NIRC no: : 780404-14-5389

Education : holds a bachelor **degree** in **Computer Science** from **University Putra, Malaysia (UPM)**, graduated in 2002.

Experience : 6 years in Broadband / Internet related

Telephone No : 013-3658723

## Our Technical Profiles



### **Mohd Aminudin Bin Adon**

*(Software Technician)*

Nationality : Malaysian  
Date of Birth : 13 April 1978  
NIRC no: : 780413-14-5401

Education : holds a certificate in CAD Draughtsmen from Cosmopoint Institute of Information Technology and a certificate in English Communication from Institute Generasi.

Experience : 2 years in Human Resources and Admin, 2 years in Marketing, 1 year in Broadband / Internet related.

Telephone No : 019-3882976



### **Mohd Jefri Bin Mohd Ramli**

*(Technician Team Leader)*

Nationality : Malaysian  
Date of Birth : 23 January 1977  
NIRC no: : 770123-08-7267

Education : holds a *certificate* in **CA-1A & CA-2A** from **Kolej Telekom**, Malaysia (2002)

Experience : 6 years in Telecommunication, Wiring, Network and Data Cabling

Telephone No : 013-2953175



## Faizal Bin Musa

(Technician 1- Hardware)

Nationality : Malaysian  
 Date of Birth : 24 February 1987  
 NIRC no: : 870224-06-5743  
  
 Education : holds a **diploma** in **Manufacturing Technology** from **Institut Kemahiran Mara, Malaysia (IKM)**, graduated in 2007.  
  
 Experience : 1 year in Telecommunication, Wiring, Network and Data Cabling.  
  
 Telephone No : 019-2411722



## Norman Mohd. Noh

(Technician 2 - Hardware)

Nationality : Malaysian  
 Date of Birth : 01 February 1977  
 NIRC no: : 770201-01-5361  
  
 Education : holds a **diploma** in **Mechanical Engineering** from Uitm Shah Alam, graduated in 2000.  
  
 Experience : 8 years in Telecommunication, Wiring, Network and Data Cabling.  
  
 Telephone No : 013-2746155

## Our Business Milestones

<u>No.</u>	<u>Project</u>	<u>Cost</u>	<u>Clients</u>	<u>Date</u>
1.	Prepared a network system, provide server, Microsoft's software and 15 units of PC.	RM 25,000	Rancang Awal Sdn.Bhd	July 2008
2	Prepared a wireless network system for 10 units of PC and do maintenances.	RM 5,000	Bading Enterprise	August 2008
3.	Supply 8 units of PC, software & prepared a network system	RM 10,000	Bina Teguh	Sept 2008
4.	Develop a website with e-commerce software for webplanet.com.my which is providing online gaming services.	RM 15,000	Webplanet Sdn. Bhd	January 2009



*Computer Repairing and Software Development in progress (Hardware and software)*



*Network Cabling and CCTV System Installation*



*Telephony and/or Broadband Restoration*



*Is located in No, 6 Lorong Aspa 5, Aspa Cottage, Kuantan, Pahang our farm supplies live goats and goat meat within to vicinity.*



## OVERVIEW

# INFORMATION TECHNOLOGY SERVICES

NVDS Technology is your complete source for information technology services. Whether you want full-service outsourcing or have an occasional need, we have the expertise and know-how to do the job right. We work with clients of all sizes and types who have widely-varied needs. Sample client relationships include:

**One-Time Jobs:** Call us when you need us - to run cable, hook up a printer, install a VoIP system, or configure a computer or a server

**Information Systems Support:** We provide contract support to your Information Systems personnel or department. Response times are usually 24 hours a day, 7 days a week, 365 days a year. Certain server functions, such as mail and database, are manage-outsourced to us. This service normally are contracted to us for monthly basis.

**Full-Service Outsourcing:** We manage your entire IT infrastructure. Our staffs provides end-users with support by phone, e-mail and video conference. All of your computers, printers, and network devices are profiled, mapped, and monitored, enabling us to provide quick and intelligent answers to end-user questions, as well as proactive diagnosis of problems when they occur. A dedicated Internet connection allows us to make changes to your network quickly and remotely. When on-site service is required, we will be on-site within four hours. We will set an appointment to discuss needs, recommend improvements, propose solutions, and implement the changes. We are customer and results oriented. Lastly, we provide reliable, secure and cost-effective ways to get IT done.

### *Additional Information*

- Local Area Networking (LAN)
- Wide Area Networking (WAN)
- Cabling
- Consulting
- Engineering
- Outsourcing
- Computer Repair & Upgrades
- House Call / On-Site Service
- Web Development



## LOCAL AREA NETWORKING (LAN), TELEPHONY, AND CCTV CABLING

NVDS Technology provides a variety of networking and cabling services, including:

- Category 5e cable installation
- RJ 11 Installation
- Single- and multi-mode fiber installation
- Router, switch, and Server installation and configuration
- Network design and engineering
- Wireless networking, both in-building and building-to-building ( WAN / LAN )



## ICT CONSULTATION AND ENGINEERING SOLUTIONS

Our managers, engineers, and technicians provide IT outsourcing and consulting in a variety of business sectors and technology categories, including:

- Multi-site networks using ATM, Frame Relay, IP, Private Line, and Wireless technologies
- Internet Protocol (IP) Virtual Private Networks (VPNs) using L2TP, PPTP, and IPSec
- Internet Service Provider (ISP) and Wireless Internet Service Provider (WISP) business planning, network design, deployment, management, and growth
- Wi-Fi HotSpot deployment, including authentication, security, and billing
- Mail Server (Microsoft Exchange, IMAP, POP, and SMTP) management and maintenance, including virus, SPAM, and abuse mitigation techniques, and mail service outsourcing
- Web Server management, maintenance, and outsourcing
- Domain Name Service Server management, maintenance, and outsourcing
- File Server management and maintenance
- Microsoft SQL Database design, management, maintenance, and outsourcing
- Systems Integration and Automation in Linux, Windows, and Mainframe environments
- Voice over IP (VoIP) network design, installation, and integration
- Security assessment and analysis, active security detection and response
- Network monitoring with technician response and/or alert notification, 24 hours a day, 7 days a week, 365 days a year
- End-user helpdesk support services.



## COMPUTER REPAIR, UPGRADES AND TRAINING

We offer a wide variety of computer services at competitive prices, including:

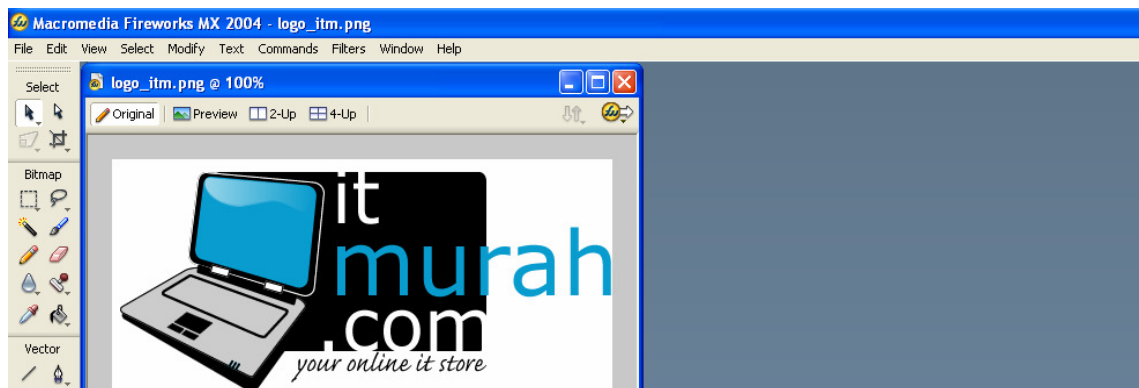
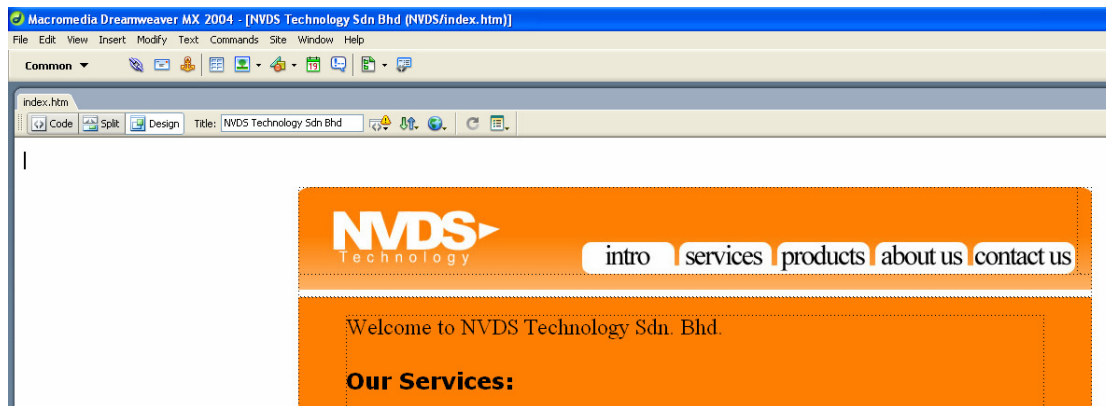
- Adware, Spyware and Virus Removal
- Format and Re-Install Operating System
- Operating System Upgrade (customer-provided CD-ROM)
- Software Installation
- LAN Environment setting / file sharing
- Wireless Device Installation
- In Home Multimedia system
- Printer Fax Setup
- Scanner Setup
- Broadband Troubleshooting
- Internal telephony and network cabling
- Gaming PC upgrades
- CPU Water Cooling
- Data Backup / Hard disk Cloning
- Hard Drive Image to CD or DVD
- Router Test and Upgrade
- Memory Installation
- Hard Drive Installation
- CD/DVD Drive Installation
- Graphic card installation and programming
- Modem Installation
- Network Card Installation
- PC Rental Program
- Switch setup
- Audio system installation
- Remote PC Access
- At home basic PC tutorial program
- LAN Party setup
- PC Cleaning - Blow out dust, check fans, tighten connectors
- In-Store Diagnostic / Repair
- On-Site Diagnostic / Repair



## WEB DEVELOPMENT

Developing a successful presence on the *World Wide Web* takes a combination of quality content, dynamic programming, as well as powerful graphics. Our web development team has the knowledge and expertise to build a complete and vibrant presence for your business on the World Wide Web.

We take the time to identify your objectives and develop intelligent solutions to make your online existence a success. We help your company make bold statements with eye-catching graphics that compliment your existing marketing method. Apart from that, we always think of good design schematics that make navigation easy and user friendly. This, in other way will project a good image and will reflect in our client's presentation and professionalism.



## TELEPHONY SYSTEM (Keyphone System)

A modern *telephony system* or *keyphone system* is a multiline telephone system typically used in small office environments. Key systems are noted for their expandability and having individual line selection buttons for each connected phone line, however some features of a private branch exchange such as dialable intercoms may also commonly be present. At NVDS, we provide installation, consultation, and service for Panasonic, Toshiba and NEC system. The Features on this system are:

**Automatic Answering** – The system can automatically answer incoming calls with a tone, or if the optional Fax/Voice Card is fitted, one of two users recorded messages (up to 20 seconds each) on a line specific basis.

**Exchange Line Groups** – When there are 2 or 3 exchange lines, extensions can be programmed to make outgoing calls on designated lines, for example a fax line.

**Hot Line Programming** – When the extension user lifts the handset, a pre-programmed telephone number is dialed without delay, ideal for unmanned Reception Areas or Gatehouses.

**DISA** – Direct Inward Station Access will enable callers to ring straight through to an extension. In addition, if the optional Fax/Voice Card is fitted you can customise a greeting which the caller will hear before dialing the required extension.

**Alarm Programming** – Panasonic/NEC PABX has two alarm ports to monitor security access points such as doors and windows around the building. Alarm calls to mobile telephones, to paging units or to friends can be made.

**External Call Forwarding** – If you have to leave your office unmanned, this feature will enable you to automatically route incoming calls to an external number or mobile phone.

**Call Logging** – Details of the number dialed, which extension was used, call cost and the duration of the call can be printed out automatically.

**Conference Calling** – You can initiate a three way conference call between one exchange line and two extensions, two exchange lines and one extension or three extensions.

**Power Failure Transfer** – During a power failure all calls will be handled through on a maximum of 3 pre-assigned extensions. An optional battery module and ringing unit allows up to 8 keysets to work for 2-3 hours.



## ICT Helpdesk outsourcing

NVDS Technology's ICT outsource helpdesk solutions works perfectly for both clients who need IT helpdesk services for their customers or employees. We use state of the art CRM (Customer Relationship Management) module to enhance users experience and understanding towards their needs.

Combined by our dedicated staff, we are committed to give the best quality and reliable customer service. Apart from that, we provide training for our staff from time to time, as well as system enhancement to minimize effort and delivery time.

Due to the varied needs of outsourced helpdesk clients, Pricing will be established on a case by case basis. We need to take the consideration of technological level and industry. Kindly call speak to our officer for price quotation.

## Executive Summary

Our main office's *NVDS Technology Sdn Bhd.* is located in *49-1A, Tingkat 1A, Jalan Pandan 3/9, Taman Pandan Jaya, 55100, Kuala Lumpur.* We provide any organization and community with the latest development of Information Technology. In summary, our business involves:

- Hardware/Software
- Data storage
- Computer Repair & Upgrades
- Web designer
- Training
- Creating and designing the computer network system
- System development/applications
- Graphics designer /multimedia
- Consultancies
- CCTV & Access Card System
- Keyphone system

With all the detail provided here, we hope that our client/customer can get whatever information needed about our company profile; NVDS Technology Sdn. Bhd.